


The New Sapphire Community Portal - Information for Parents and Students

Exciting changes have been made to the Sapphire Community Portal (SCP), formerly known as the Community Web Portal! The redesigned SCP has updated logos, colors, and illustrations and is built to be used on almost any internet-connected device - computer, tablet, or phone. In addition, you will no longer need a PIN to log on.

The New Sapphire Community Portal

Your account will be automatically upgraded in three easy steps.

1. Log in to the new SCP at the same URL and with the same **Username** and **Password** you currently use.



North East School District

Welcome to the Sapphire Community Portal.


Username

Password

Login

[Forgot your password?](#)
[Create a Sapphire Community Portal account](#)

2. You are prompted to enter your PIN one final time to continue.



North East School District

Please enter your PIN to continue.

PIN

Continue

3. Parents are prompted to change their **Password** and may be prompted to change their **Username**. Students continue to use the same **Password** and **Username**. All users must click or tap **Complete** to continue.

Sapphire Portal 2.0 Account Upgrade

Complete the following entries to finalize your account upgrade.

Update Username and Password

Username

ParentAccount123

*Username is available.

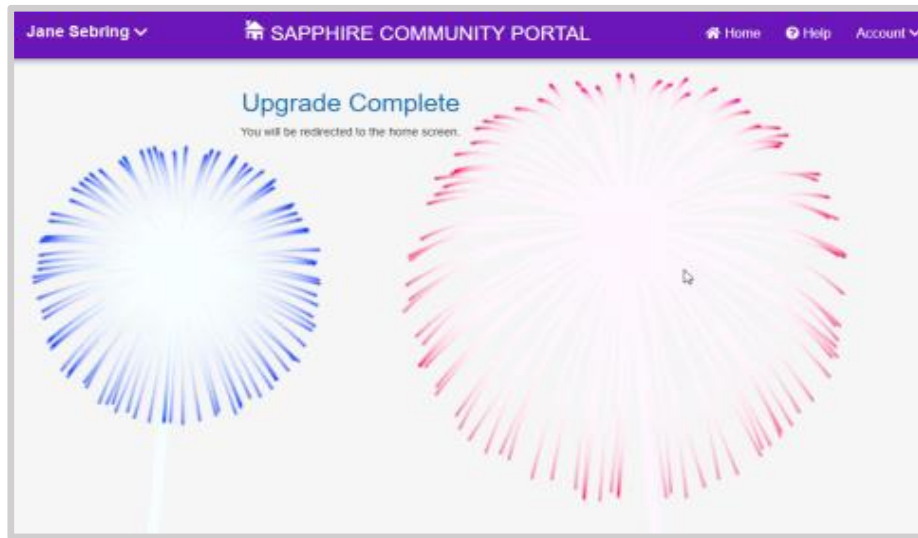
New Password

Confirm New Password

Password must must have the following characteristics:

- At least 8 characters - the more characters, the better.
- A mixture of letters and numbers.

The **Upgrade Complete** screen displays and you will be redirected to the new SCP home screen. You will receive an automated email notification that your account was upgraded.



Help and Support

For technical assistance in getting logged into the new Sapphire Community Portal, please reach out to helpdesk@nesd1.org or contact your child's school office.